

Title : Opinion of the owners on being accredited drugstores
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Abstract

Purpose of Study

To get drugstore owners' point of view and expectation before and after being accredited drugstores about

1. Reasons to apply for accredited
2. Expectation of accredited drugstore project
3. Outcomes from being accredited drugstore in the view of pharmacy profession and business
4. Additional suggestion for differentiating accredited from general drugstores and convincing more general drugstores to become the accredited ones

Research Procedure

The research tool was a questionnaire which was divided into 3 parts: (1) general information of the person who answered the questionnaire, (2) drugstore owners' point of view and expectation before and after being accredited drugstores and (3) additional suggestions. The questionnaires were posted to all accredited drugstore owners in Thailand (78 accredited drugstores). Then data were sent back to the researchers and then computerized and statistical analyzed by percentage, mean and standard deviation. Chi-square was used to test a statistic significance of data correlation.

Results

About 69.2 % of the questionnaires were returned to the researchers. The results show that the most three things that the owners obtained from being the accredited drugstore were (1) self respect and proud, (2) recognition in the community and (3) corporation in raising the standard of community pharmacy. However, the benefits on the business did not meet what they had expected. There were some difficulties after being accredited drugstores such as cost of standard development, lack of support from the government and unawareness of patient in pharmaceutical care because of rarely differences between the accredited and general drugstores.

From Chi-square correlation analysis, it was found that most of female and the owners who have been in business less than 6 years agreed that stock management according to the standard procedure was more convenient than before being accredited drugstore while most of male and those who have run the business for over 6 years felt that their stock management were similar between before and after being accredited drugstore. In addition, it was found that the main reason to apply for accredited drugstore of the owners who were younger than 40 years old was the need of being in the health promotion system while the main reason of those who were older than 40 years was the development of their pharmacy professions. However, owner education, the number of the competitive drugstores within 2 kilometers distance and the generation of the accreditation did not affect the opinion on being the accredited drugstores.